HIGHLAND COMMUNITY UNIT SCHOOL DISTRICT NO. 5

Serving the Communities of Alhambra, Grantfork, Highland, New Douglas, and Pierron

MICHAEL S. SUTTON SUPERINTENDENT OF SCHOOLS



DEREK A. HACKE
ASSISTANT SUPERINTENDENT - INSTRUCTION
TIMOTHY C. BAIR
BUSINESS MANAGER

July 27, 2018

Federal Communications Commission 445 12th Street SW Washington, DC 20554

RE: Form 486 Waiver of 120 day rule BEN 136463

To whom it may concern:

I am requesting a waiver of the 120 day rule for submitting a form 486. Please see appeal 92119 and cases 204237, 206944 and 228491 documenting correspondence with USAC indicating 486 was in review and that there were multiple bugs in the USAC system preventing 486 from being approved only to find out on 3/12/2018 that 486 had not been filed. I was continually checking this for 6 months and don't understand why I was told 486 was "still in review" even though it apparently had not been filed.

This poses an undue hardship for our district as we had budgeted for the reimbursement to offset the costs of this much needed technology. I understand filing deadlines, rules and regulations, however I do not believe denying us the use of these funds follows the intent of USAC and/or FCC for providing resources to schools for technology.

Thank you for your consideration of my request.

Sincerely,

Timothy C. Bair Business Manager

Records / Appeals 200EL 92119 2016 17 486 - #92119 Associated FRNs Review Inquiries News Related Actions 1636 SA.D In-Review Outreach APPROPRIES **Appeal Information** View Status (+) DIST 5 (BEN: Funding Year 2016 OLTO AUTHU Main Contact Name Tim Bair

Phone Number 618-654-2106

Narrative

I filed 472 on 9/26/2017 - received notice on 10/16/17 that 486 was still in review and to hold off on reprocessing - case to be escalated. Filed again on 10/24. Called on 12/19 - was told still USAC issue and not to file, but system would be fine after 1/1/2018. I filed 472 again on 1/11/2018 - received notice on 1/17/2018 that I could again file 472. Received notice on 1/31/2018 case is still pending and has been escalated again. Received notice 486 was approved - the error was on USACs end - okay to file. Talked to Noreena on 2/26/2018 and Shelby - was told to refile - did so on 2/26/2018. Received yet another note on 3/12/2018 486 remains in review due to system bug and not date was available for fix. Spoke with Cory on 3/12/2018 - suggested i file 486 waiver appeal and invoice deadline waiver - Cases for above include 204237, 216944, 228491. No indication of late 486 until I spoke with Cory on 3/12 - all other correspondence said in processing due to various errors. Please provide me the opportunity to file these 472s to capture much needed funding for our district. Thank you for you consideration.

Appeal Details

Decision appealed by applicant FCC Form 472 (BEAR) Notification Letter

If you wish to modify or cancel your appeal, or, if you have any questions about your appeal, please contact the E-rate Program's Client Service Bureau (CSB) at (888) 203-8100.

View Supporting Documentation (+)

201694 6938 12018 192119 Period 7/1.118

Recip 480 morrie

7/10 - Arc "40"

CASE # 2209

3/19/2018 #228491

Records / Customer Service Cases

#228491

⊞° REOPEN CASE

Summary

News

Related Actions

Case Details

Topic FCC Form 472 - BEAR - Other

Created By USAC

Status Closed

Created On 3/12/2018 4:42 PM EDT

Priority Medium

Organization HIGHLAND COMM SCHOOLS DIST 5

Inquiry Type Phone

Case Description

Description I have been filing my invoices since November of last year and I keep getting told that they are not accepted, is there someone else

that I can speak with?

Case Artifacts

Documents Attachments

Name Uploaded By **Upload Date**

Attachment

Attachment Type

No items available

No items available

Case Thread

User Note Date

Tim,

The Form 486 remains in review due to a system bug

which is preventing further processing. USAC IT is

working on the issue but we do not have a

deployment date for the fix as yet.

Thank you.

3/19/2018 9:05 AM EDT

Case Contact

USAC

Case Contact Tim Bair

if 486 appeal is denied if no urgent reminder if I have one - look fo check for urgent rem may need to file 486 appeal to waive witial 186 486 waiver appeal an 486 120 days after st 1699125972 1699125940 1699073275 1699073888 1699073864 1699125821 1699073322 1699073311 1699074039 1699073924 1699074022 16 ⊓l issues at USAC 4237 6944 0000 00 00 5 Q 12000 GKS

FRN

471 Application Numbe Last Date to Invoice Invoicing National Arithorized Disb

0.00

1699073753

Records / Customer Service Cases

#216944

Summary

News

Related Actions



Case Details

Topic System Problem Report - FCC Form 486

Status Closed

Priority Medium

Inquiry Type Phone

Form Type FCC Form 486

Form Number 50325

Created By USAC

Created On 1/17/2018 2:33 PM EST

Organization HIGHLAND COMM SCHOOLS DIST 5

Case Description

Description I got an email about invoice 204237, I was told today that I can re-invoice however I did that on 11 of January and would like to check to know what we are needing to do.

Case Artifacts

Documents

Name

Uploaded By

Upload Date

Attachments Attachment

Attachment Type

No items available

No items available

Case Thread

User

USAC

Note

Date

Hello,

Thank you for contacting USAC regarding your FCC Form 486. During my investigation I was informed that your FCC Form 486 is approved, the "In Review" status is an error. We are aware that not all SSDs are appearing on the FRN Status tool, but this did not prevent your approved FCC Form 486 from migrating

into our invoicing system. Since FCC Form 486 Notification Letter has been issued, please go ahead and file an invoice at your earliest convince. Due to

this update I will be closing this case.

If you have any questions or believe this case was closed in error, please contact CSB at (888)203-8100.

Tim,

USAC

We did receive your voice message and this case has been escalated and being reviewed.

1/31/2018 4:03 PM EST

2/21/2018 3:25 PM EST

Case Contact

Case Contact Tim Bair

REFILED 2/26/19 Pon America